



Handbag Edge Repair

Attn: Mark Staley
1305 E Roberta Ave
Waukesha, WI 53186
262-347-1767

Please print and send along with your handbag – **See instructions below**

Name: _____

Email Address: _____

Phone Number: _____

Shipping Information (Please fill out if different than the above)

Name: _____

Address: _____

City: _____

State: _____

ZIP Code: _____

Item Description (Brand, color, etc.)	Problem Description (Describe issues with the bag OR if you would like Custom Color Option - see below)	Store Use

*If custom edging color, i.e. not just a repair, please contact us by going to the Contact Us page to discuss color options. There are over 100 to choose from and we are unable to display all choices so you need to contact us to discuss. There is a PDF file available for download to see all the color options on the Repair Form page as well. Also, see Gallery for some examples of custom edging colors we have done to get an idea. Please call us or email us to discuss in details your request prior to sending in your handbag.

Instructions:

1. Please send the item to be repaired into a box, include the completed form, and send it to your repair center. We use either USPS or FedEx when shipping outbound repairs, but you may send your item via the carrier of your choice. We suggest that you select a method which provides for package tracking and a delivery receipt signature. All items will be returned to the customer with the carrier's minimum insurance unless previous arrangements have been made. If you are unable to print a form, you will need to contact us to discuss options.
2. We will call you to explain your repair/custom request, give you a price quote and turnaround time.
3. Upon your approval, we will send you an invoice so you can pay via PayPal or Credit Card and then we will complete your repair and ship the item back to you.
4. If you decide not to proceed with the repair after we give you a quote, there will be a \$10 fee to return the item back to you. All of our repairs average \$20-\$75 depending on the condition of the edging/straps and if it's a repair vs. custom coloring.